



Excellect 209 (PTY) LTD Trading as

NICORE

Training and Development

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PLAN ROAD TRANSPORT SERVICE DELIVERY

US 123261

NQF Level: 03

Credits: 8

COURSE OVERVIEW





PURPOSE OF THE UNIT STANDARD

The purpose of the learning is to ensure that professional drivers are able to deliver road transport services in a professional manner by contextualising their own service delivery within the broader sector and industry, planning their trips, and anticipating various scenarios that may occur once they are driving vehicles on the open road. By achieving this unit standard, learners are able to make informed choices regarding their own performance, as well as the performance of vehicles. This will improve the level of road transport service, and will ensure that unnecessary expenditure is prevented, improving the profitability of road transport service delivery. The competencies attained to achieve this unit standard will allow the learner to pursue a career in any related road transport service area.

Credited learners are capable of:

- Contextualising the road transport sector within the transport industry.
- Describing vehicle components according to manufacturer specifications.
- Planning for road transport trips according to specified contexts.
- Explaining the impact of specific conditions in terms of vehicle and driver performance.

Specific Outcomes and Assessment Criteria:

SPECIFIC OUTCOME 1

Contextualise the road transport sector within the transport industry.

ASSESSMENT CRITERIA

1. Current legislation and codes applicable to the road transport sector are identified in terms of their stated purpose and how they relate to driving.
2. Categories of licenses, as well as Professional Driving Permits are accurately identified and related to the vehicles to which they apply.
3. The relationships between road transport and other modes of transport are explained in terms of the flow of freight, passengers and services, and the road transport industry is classified as a service industry.
4. The volume of passengers and freight carried, as well as the number of people employed in the road transport Industry, are accurately identified, and career opportunities within the industry are identified, in terms of the possible roles in the road transport Industry and the opportunity for movement between these roles.
5. Stated advantages to customers in using road transport are justified in terms of the characteristics of road transport.
6. Types of road transport services are described in terms of their role in the movement of people and freight/goods and the type and configuration of vehicles required for service provision.
7. Costs associated with the operation of Road Transport Services are accurately identified and strategies for cost reduction are identified in terms of the driver's role in a road transport operations.

SPECIFIC OUTCOME 2

Describe vehicle components according to manufacturer specifications.

ASSESSMENT CRITERIA

US 123261

Plan Road Transport Service Delivery



1. All specified vehicle components are accurately located and identified.
2. They function only if vehicle components are described according to manufacturer's specification.
3. Effects of vehicle components on the safe and efficient operation of the vehicle are described according to manufacturer's specification.
4. Interaction between components is explained according to manufacturer specification.
5. The effect of weather, road and traffic conditions on each of the components is described according to manufacturer's specification.

SPECIFIC OUTCOME 3

Plan for road transport trips according to specified contexts.

ASSESSMENT CRITERIA

1. Information is obtained pertaining to passengers/freight is comprehensive and relevant to route planning.
2. Equipment is selected in accordance with selection criteria.
3. Factors affecting service are described in terms of the potential impact on service.

SPECIFIC OUTCOME 4

Explain the impact of specific conditions in terms of vehicle and driver performance.

ASSESSMENT CRITERIA

1. The effect that weather, road and traffic conditions have on vehicle performance and driver actions is explained for specific contexts.
2. The influence of driver actions on the cost effective and efficient operation of vehicles is explained in terms of relevant, specified efficiency and effectiveness criteria.
3. The effect of internal psychological responses and medical conditions on driving performance is described in terms of how to manage these responses and conditions.